

Fitchburg Ride Share Brochure

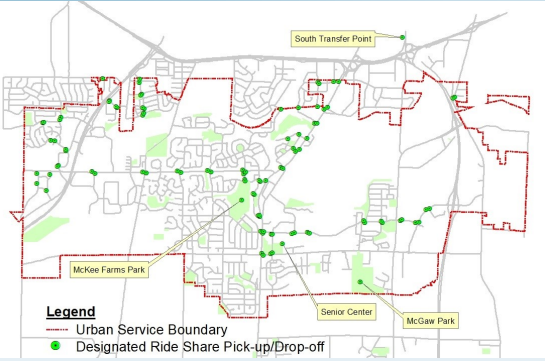
2017-18 Pilot Program



Richwood Transport LLC

2564 Branch St. Suite B4
Middleton, WI, 53562

Phone: 608-504-2453
Fax: 608-504-2457
E-mail: info@richwoodtransport.com



Fitchburg Ride Share will provide a new transportation option within the City of Fitchburg, providing service between any of the 93 bus stops and 4 additional designated locations including McKee Farms Park, McGaw Park, Senior Center, and Metro Transit South Transfer Point for a fare of \$2/person. This service is available 24 hours a day, 7 days a week. Custom pick-up and drop-off service can be provided for an additional charge. To request a ride, simply follow the instructions provided to the right.

The fares for using the Fitchburg Ride Share service are below: **EXACT CHANGE IS REQUIRED: AS DRIVERS DO NOT CARRY CASH.**

- \$2 per person for service between designated pick-up and drop-off locations.
- \$1 per person for minors < 18, Disabled and Seniors > 65.
- \$2 additional fare for custom pick-up or drop off locations.
- Additional \$1.50/mile charge for any pick-up or drop-off location located outside of the urban service boundary with the exception of the South Transfer Point. Mileage charges start outside of the red lines. Total cost will be rounded up to the nearest quarter.

Example—Cost for this trip with one custom location would be \$2 fare plus \$2 for the custom pick up for a total of \$4. If it is a custom pick-up and custom drop-off, the total would be \$6 (\$2 fare + \$2 custom pick-up + \$2 custom drop off).

***** We accept cash and Credit*****

Credit card payments will be subject to a 3% fee.

All trips will be paid before the trip has started.

Exact change only.



How to get a ride

There are 3 simple ways to schedule your Ride Share trip:

1. You can enter your ride information on our website at www.Richwoodtransport.com/Fitchburg-rideshare
2. Call [608-504-2453](tel:608-504-2453), press 6
3. Scan our QR code to go to our website



Details for you

The city of Fitchburg has come up with a great plan to provide the Fitchburg residents and others in the Fitchburg city limits an affordable and safe way of travel. This pilot program will provide you with the benefits of “On Demand” service with the public bus service price all while traveling in a clean, comfortable, state inspected, four door vehicle.



More details

To get to know your driver, please visit our webpage at:

www.richwoodtransport.com/get-to-know-your-driver

For more information please visit:

<http://www.fitchburgwi.gov/223/Public-Transportation-Services>



Driver details

Rest assured that you are in the best of hands with your ride share driver. All drivers go through the highest level of training and background checks to provide the best level of service and security. Less than 2% of drivers that apply are selected to drive.

Some example of drivers required training and background checks include:

Drivers must not have any of the following on their background check:

- Child abuse or neglect
- Spousal abuse
- Crimes against children
- Crimes against the elderly or infirm
- Crimes involving rape, sexual assault, or other sexual offenses
- Homicide
- Felony

Drivers must not have any of the following on their driving record:

- DUI or DWI, or other alcohol related offense.
- Reckless driving.
- Convicted of more than two (2) minor motor vehicle moving violations within the previous twenty-four (24) months.
- More than one (1) at-fault incident (accident) resulting in personal injury or property damage within the previous thirty-six (36) months, or three (3) or more cumulative vehicle accidents within the previous five (5) years.
- A combination of one (1) unrelated minor motor vehicle moving violation and one (1) at-fault incident (accident) resulting in personal injury or property damage within the previous twenty-four (24) months.
- Revocation or suspension of the driver’s vehicle operator’s license within the previous three (3) years for accumulation of points or alcohol related incident.

All drivers must possess a current, valid driver’s license appropriate for the services rendered and for the size vehicle driver is operating and as required by the State and local governmental entity in which driver provides transportation.

Drivers must be at least 21 years of age and must be a U.S. citizen or legal resident alien.

Drivers must be able to read, write and communicate effectively in English.

Drivers must be trained on care of passengers in seizure.

Drivers must not smoke in the vehicle at any time or while involved with rider assistance or in the presence of any rider.

Drivers must not allow passengers to smoke in the vehicle.

Driver training program includes, but not limited to:

- Defensive Driving – 6 hour course
- Assisting Passengers with Disabilities
- Emergency Procedures
- Proper loading, unloading and tie-down procedures, if providing paraliift services.
- Basic Red Cross 1st Aid and CPR Certification

